



Your XL Dent News: Latest Release and Staying Supported

See What's New in Version 19.6.0.307

Version 19.6.0.307 is our latest release, and we walk through it in a demo video so your team can see what's changed before you start using it.

The walkthrough shows each enhancement where it lives in the software, on the screens your team already uses for scheduling, charting, checkout, and posting. It's a good one to watch with the front-desk and clinical staff who will work with these changes most.

[Watch the demo video](#)

A Quick Hardware and Server Readiness Recap

Microsoft Windows Server 2016 extended support ends January 12, 2027. For practices running Server 2016, this is a practical planning milestone.

Use the deadline to review your current server environment and determine whether updates may be needed.

[Book a hardware review](#)

Coming Soon: Meet Trinity on the XLDent Support Line

Later in August, Trinity will begin answering when you call the XLDent support line. Trinity is **XLDent's AI phone assistant**.

You will be able to describe routine requests in natural language. Trinity can handle examples such as a password reset, adding an appointment, or starting a prescription, or route you to a live representative on request and pass along context.

To prepare for the change, read the quick reference guide for a look at what Trinity can do.

In the meantime, the website chat is available on [any page](#) in the bottom-right corner.

[Read the quick reference guide](#)

From the Blog: Stay Supported

The article "Stay Supported: Hardware and Software Readiness Is an Operational Requirement" focuses on hardware and software readiness as an operational planning topic.

Read it to review the readiness considerations covered in the article.

[Read the article](#)

Did You Know? MP Business Services for Practice Billing

MP Business Services provides billing support for dental practices in any software. Here is a quick look at areas the service can support:

- Claim submission
- Payment posting, including ERAs
- Denials and appeals
- Dedicated insurance follow-up

AI Front Desk Assistant: Help Answering Calls and Scheduling

Clara is Claiο's AI Front Desk Assistant, available through XLDent to help your practice manage calls and scheduling.

Designed to work the way your practice does, Clara can answer calls and handle scheduling all day, or be set to cover nights and weekends only, whatever fits your team's workflow.

- A reporting package

An experienced billing team, working alongside your setup.

Curious how it could work for your practice?
Reach out to your XLDent representative to learn more.

[Reach out to find out more](#)

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