



We've been busy this past quarter and we're excited to share it with you!

Here's a quick roundup of Q2 highlights, plus tips and tools to help your team get the most out of XL Dent. We're looking forward to the rest of the year and continuing to grow, improve, and support your success.

Survey Feedback and Our Commitment to You, our Clients:

We want to extend a heartfelt **thank you** to everyone who took the time to complete our recent survey. Your feedback is incredibly valuable and helps us continue to improve and support you better.

Let's connect this summer!

We also want to remind you: **we're here for you!** If you have general questions, feel unsure whether you're getting the most out of your software, or just want to talk through ways to streamline your workflow, [you can easily schedule a quick check-in call anytime.](#)

We'd love to help you explore new features, answer questions, and make sure you're set up for success.

New Services + Announcements

We rolled out powerful new features, key updates, and exciting partnerships in Q2; with even more on the way! Here are the highlights:



Reminder: Windows 10 Support Ending Soon

Microsoft will end support for Windows 10 on **October 14, 2025**, which means security updates and patches will stop. To keep your systems secure and compliant now is the time to start planning your upgrade.

Need help? [Contact us for guidance.](#)

Coming Soon! ASAP List for XLConnect – Fill Your Schedule Faster Than Ever



A powerful new XLConnect feature designed to make schedule management easier and more efficient is making its way here!

When there's a cancelled appointment in your schedule, head over to the ASAP List. The system automatically identifies and displays a list of patients who are the best fit for that time.

With just a few clicks, you can send a message to selected patients offering the available slot. Patients receive the message and can simply tap to select the time that works for them. No phone tag, no hassle, and a full schedule!

Already using XLConnect? We'll reach out and let you know when this new feature is ready to go!

Not using XLConnect and want to learn more? [Schedule a demo](#) today to learn more.



Streamline Your Clinical Notes with Claio

XLDent has partnered with Claio from Valsoft, a HIPAA-compliant AI scribe designed specifically for clinicians to stop time being wasted on clinical notes.

Claio captures verbal notes in real time and turns them into structured, professional, and compliant notes to save you time, improve accuracy, and reduce administrative burden.

Focus on your patients and staff while Claio handles the paperwork!

Learn more at clai.ai including available free trials.

Flexible Financing for Your Patients Available with Sunbit

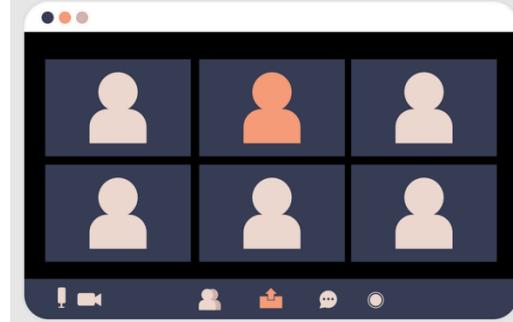
Our integration with XLDent and Sunbit makes it easier for your patients to get the care they need without financial stress.

It's fast, simple, and built to improve treatment acceptance and satisfaction.

Want to learn more? [Fill out a request demo!](#)



Special Webinar from our Partners at MacPractice!



Join Dee Swearingen and a panel of Insurance Billing Service experts on July 17, 2025 at 12pm-12:30pm CST for a roundtable discussion with a focus on everything dental for billing, coding, claims, and more!

[Register here!](#)

XLDent Pro Tip: Advanced Patient Search

If you're sure a patient exists in XLDent but they're not showing up in your regular Patient Search results, don't worry—there's a quick way to troubleshoot.

Use the Advanced Search Tab:

Navigate to the Advanced Search tab in the Patient Search window. From there, search using the patient's Last Name or another known detail (like birthdate or phone number) to locate the record.

Check for Formatting Issues in the Patient Record:

Once the patient is found, inspect the Last Name field. A common reason a patient doesn't show up in standard search is due to an accidental space at the beginning of the Last Name field. For example, if the name is saved as “_ Smith” instead of “Smith”, it won't appear in typical searches.

The Advanced Search can be used to find patients by a number of different fields – preferred name, SSN, and more. By using Advanced Search and watching out for formatting quirks, you can quickly locate "missing" patients and improve the accuracy of your database.

Search for Patients...Enter Name, Account or Email

Search Advance Search Options

First Last Name..... [Redacted]

First Name..... [Redacted]

Last Name..... [Redacted]

Preferred Name..... [Redacted]

Insurance..... [Redacted]

Address1..... [Redacted]

Address2..... [Redacted]

City..... [Redacted]

Zip Code..... [Redacted]

BirthDay..... [Redacted]

Work Phone..... [Redacted]

Home Phone..... [Redacted]

Mobile Phone..... [Redacted]

SSN..... [Redacted]

Responsible Party..... [Redacted]

Gender..... [Redacted]

Marital Status..... [Redacted]

Reference..... [Redacted]

Insurance ID Primary..... [Redacted]

Photo



Victoria

First Name

Age 42

Age

PPO

Classification

9/15/1982

Birth Date

(651)555-4444

Home Phone

(651)887-7898

Work Phone

Active

Record Status

Customize

Search Cancel OK



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